



BANCROFT JETS GIRLS HOCKEY ASSOCIATION

Refund Policy

This policy identifies the standards and process for refunds of BJGHA registration fees. Registration fee refers to the player fee for season play that must be paid in full by the date predetermined by the association or have a prearranged payment plan set in place.

General

The BJGHA has a no refund policy for selected rostered players following tryouts. Collected fees will not be returned in efforts to confirm the commitment of selected players and allow for a seasonal budget to be created.

As a not-for-profit association the fees collected go directly to the costs of season play, such as ice rental costs. By adopting this policy the BJGHA will ensure each player will get the best value from the program.

Exception:

In **exceptional** circumstances, a case can be brought to the executive committee for review and decision.

A member wishing to be considered exempt from this policy should prepare their request in writing to the BJGHA executive within 7 days of resigning from the team stating the circumstance around resignation and reason for the refund request. The executive committee will review the request to which a decision will be made. All decisions are final.